

## Republic of the Philippines

## Department of Education REGION XI

## SCHOOLS DIVISION OF DAVAO DE ORO



Office of the Schools Division Superintendent

September 4, 2023

**DIVISION MEMORANDUM** 

No. <u>735</u>, s. 2023

## GSIS TOUCH MOBILE APP AND GWAPS KIOSK

To : Assistant Schools Division Superintendent

Chief Education Supervisors
Education Program Supervisors
Public Schools District Supervisors/
District Coordinating Principals

Public Elementary and Secondary School Heads

Teaching and Non-Teaching Personnel

All Others Concerned

- 1. Attached is a letter from Oscar Raul B. Fortuna, Branch Manager, Government Service Insurance System (GSIS), Tagum Branch Office, promoting of the use of the GSIS Touch Mobile App among GSIS members as this will promote efficient and accessible service to its stakeholders or GINHAWA as they refer to it.
- 2. With this App, members can access their records, do tentative loan computation, apply for, and monitor their loans, allows tentative computations and applications for life retirement claims.
- 3. Anent to this, it is encouraged that all DepEd employees to download the app as GSIS is planning to implement a de-commissioning plan for their GWAPS Kiosks to fully promote the more efficient GSIS Touch Mobile App which is aligned to the national government's plan of digital transformation.
- 4. Immediate dissemination of this Memorandum is desired.

CRISTY C. EPE

Schools Division Superintendent



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App Store

August 18, 2023

CRISTY C. EPE SCHOOLS DIVISION SUPERINTENDENT DEPED REG PAID DIV OFC, COMVAL





Re: GSIS Touch Mobile App and GWAPS Kiosk

Google Play

Dear Ms Epe:

We hope this letter finds you well. The GSIS, in support of the national government's agenda to move towards digital transactions is actively promoting the use of our in-house developed GSIS Touch Mobile App. With this app, members can access their records, do tentative loan computation, apply for and monitor their loans. The app also allows tentative computations and applications for life and retirement claims. Premium and loan payments posting notifications also come standard. Essentially, the GSIS Touch Mobile App can perform all the functions of the GSIS Wireless Automated Processing System (GWAPS)

Kiosk.

Visit us:

GSIS FB

Your agency is one of the recipients of the GSIS Kiosk. In this regard, we would like to solicit your assistance in the active promotion of the use of the GSIS Touch Mobile App among the GSIS members in your agency as this will promote efficient and accessible service to our stakeholders or GINHAWA as we in GSIS refer to it. We have attached to this letter a guide on the easy steps in downloading and using the GSIS Touch Mobile App as well as some links to GSIS produced and posted YouTube videos showing tutorials on how to use and navigate the app.

Youtube

Website

It is also in this regard that we would like to disclose to you that we plan to implement a decommissioning plan for our GWAPS Kiosks as we plan to fully promote the more efficient GSIS Touch Mobile App which is aligned to the national government's plan of digital transformation. Rest assured that your agency/office, through your Administrative officers, shall be duly informed of further developments which will culminate in the pull out of the GWAP Kiosks.

Yours in public service.

OSCAR PAUL B. FORTUNA Branch Manager Tagum Branch Office

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